

This document sets out the terms and conditions between RAZ Productions LLC and you when you purchase a ticket for SMAD-CON. By purchasing a ticket to SMAD-CON or participating in a survey you are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully.

RAZ Productions LLC reserves the right to change these terms and conditions at any time. Any amended terms and conditions will be posted on this website. Applicable from August 31st 2017.

CONFERENCE ORGANIZER

SMAD-CON is being organized by RAZ Productions LLC, which is based in South Carolina.

DECLARATION OF CONSENT

I hereby give my consent for RAZ Productions LLC to collect, process and use my personal data for the purposes of processing the purchase of my ticket and for any other use to which I have consented, including the collection of contact information for which I have provided my explicit prior consent. This information will be used for the purposes of processing ticket sales.

PURCHASING TICKETS

I hereby give my consent for the mandatory and voluntary data collected from me in the course of purchasing and or registering for tickets sold RAZ Productions LLC. I further give my permission for my user account details to be stored. I acknowledge that I may provide RAZ Productions LLC a reasonable timeframe to remove my details at any time that I no longer wish them to be stored. Should you wish your data to be removed you must request RAZ Productions LLC to do so in writing. Requests will be processed within a 30-day period.

Requests can be emailed to info@smadcon.com or addressed to:
SMAD-CON, RAZ Productions LLC,
174 Meeting Street Charleston, SC 29464

ONLINE SURVEYS

I hereby give my consent for RAZ Productions LLC to store any voluntary information I may provide in the course of participating in an online survey. I acknowledge and accept that my data will be used for commercial purposes in accordance with the privacy policy and will be retained and stored for this purpose.

REFUND AND CANCELLATION POLICY

All purchases of tickets for conferences and

events (including hotel rooms if applicable) are non-refundable.

In the unlikely event of cancellation of a conference or event the liability of RAZ Productions LLC. is limited to the share of paid registration fees that remains after credit card and payment processing fees have been incurred and deducted.

The tickets purchased (including hotel rooms if applicable) are for your own personal use or that of your business only and may not be re-sold or transferred for commercial gain under any circumstances, including but not limited to use as part of any promotion or competition. Where there has been any re-sale or attempted re-sale of any tickets (or any other breach of this term), we reserve the right to cancel the relevant tickets with immediate effect.

RAZ Productions LLC will not be responsible for any tickets that are lost or stolen. The unauthorized use of photographic and recording equipment at events and conferences is prohibited. You consent to film and sound recording as attendees at SMAD-CON.

RAZ Productions LLC will not be liable for any loss injury or damage to any person or property howsoever caused (save for death or personal injury as a result of RAZ Productions LLC

negligence or for any other type of liability that cannot by law be excluded or limited.)

RAZ Productions LLC will not be liable for the granting of any visas that are required to attend SMAD-CON. In the event that an attendee's visa is not granted tickets will not be refunded for any event or conference.

For questions about registration or assistance with any registration problems, please contact us at info@smadcon.com

If you have been selected to volunteer at the event but have already bought a ticket, you are not eligible for a refund.

COMPLAINTS

Complaints can be made to info@smadcon.com. We will endeavor to resolve any customer complaints where reasonable.

EVENT CANCELLATION, POSTPONEMENT & SUBSTITUTION POLICY

RAZ Productions LLC is not responsible for any loss or damage as a result of a substitution, alteration, cancellation or postponement of an event. RAZ Productions LLC shall assume no liability whatsoever in the circumstances that

an event is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of an event impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labor strike, extreme weather or other emergency.

Please note that while speakers and topics are confirmed at the time of publishing, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, RAZ Productions LLC reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible.

Delivery Policy

Once a successful purchase transaction has been completed, tickets are delivered in electronic soft-copy via email to the email address entered by the purchaser. The ticket acts as a receipt for the transaction and can be used to redeem entry at the event listed on the ticket. A printed hard-copy ticket or an electronic soft-copy ticket detailing the reference number can be used to register at the event. South Carolina law governs these terms

and conditions and any dispute is subject to the exclusive jurisdiction of the Charleston County Courts.

GENERAL CLAUSES

- 1 .RAZ Productions LLC shall be entitled to delegate the duties provision of its obligations under this Agreement.
- 2 . No other terms shall apply to this Agreement and these terms contain the entire agreement and understanding between us in respect of all matters which are referred to herein and supersede any prior, written or oral agreement between us relating to such matters. You confirm that in agreeing to accept these terms you have not relied on any representation that is not expressly included herein and you agree that you shall have no remedy in respect of any misrepresentation which has not become a part of these terms. However, nothing in these terms purport to exclude liability for any fraudulent statement or act.
- 3 . If any part of the terms herein shall be deemed unlawful, void or for any reason unenforceable then that provision shall be deemed to be severable from these terms and shall not affect the validity and enforceability of any of the remaining provisions of the terms.

You agree not to:

- Use the website (or any part of it) for any illegal purpose and agree to use it in accordance with all relevant laws;
- Upload or transmit through the website (i) any computer viruses, macro viruses, trojan horses, worms or anything else;
- Use the website in a manner which (i) may cause the website to be interrupted, damaged, rendered less efficient or such designed to interfere with, interrupt or disrupt the normal operating procedures of a computer or (ii) any material which is defamatory, offensive, or of an obscene or menacing character, or that may cause annoyance, inconvenience or needless anxiety; (iii) that the effectiveness or functionality of the website is in any way impaired or (iv) violates or infringes the rights of any person, firm or company (including, but not limited to, rights of intellectual property, rights of confidentiality or rights of privacy) of the website;
- Create or publish a hypertext link to any part of the website or attempt any unauthorized access to any part or component;
- Copy or distribute any part of the website in any medium without our prior written consent; and
- Alter or modify any part of the website other than as may be reasonably necessary to use the website for its intended use.

We reserve the right to:

- Modify or withdraw, temporarily or permanently, the website (or any part of it) with or without notice to you.
- Change these Terms from time to time. Your continued use of the website (or any part of it) following such change shall be subject to and including the changes made to the terms from time to time.
- Monitor any activity and content associated with the website.
- We may investigate any reported violation of these Terms to confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the website; and/or deemed to be your acceptance of such change. It is your responsibility to check regularly to determine whether the Terms have been changed. If you do not agree to any change to the Terms then you must immediately stop using the website; and/ or complaints relating to the website and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the website).

LIMITATION OF LIABILITY

Whilst we will use reasonable endeavors to

verify the accuracy of any information we place on the website, we make no warranties, whether express or implied in relation to its accuracy.

The website is provided on an “as is” and “as available” basis for your information and personal use only without any representation or endorsement. Unless specified in separate terms and conditions relating to a particular product or service, we make no warranties of any kind, whether express or implied, in relation to the website, or products or services offered on the website whether by us or on our behalf (including free software downloads) including but not limited to, implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security, accuracy, condition or completeness, or any implied warranty arising from course of dealing or usage or trade. You acknowledge that we cannot guarantee and therefore shall not be in any way responsible for the security or privacy of the website and any information provided to or taken from the website by you.

INDEMNITY

You agree to be fully responsible for (and fully indemnify us against) all claims, liability, damages, losses, costs and expenses, including legal fees, suffered by us and arising out of any breach of the terms by you or any other liabilities incurred by us arising out of your use

of the website, or use by any other person accessing the website using your pc or internet access account.

Intellectual property and right to use

You acknowledge and agree that all copyright, trademarks and all other intellectual property rights in all material or content contained within the website shall remain at all times owned by us or our licensors. You are permitted to use this material only as expressly authorized by us.

We reserve all rights not expressly granted in and to the website and the content on the website.

ATTENDEES UNDER AGE 18

Attendees under the age of 18 must be accompanied by an adult chaperone up until the point of conference registration/accreditation collection.

Chaperones are not required to attend the conference provided their youth attendee(s) is/are aged 16 or over but are welcome to do so provided they purchase a valid ticket.

Chaperones must make themselves known, in

person and with valid identification, to conference staff in the presence of the youth attendee at the point of registration/accreditation collection.

Chaperones must provide valid contact information for the duration of the conference.

The conference may require documentation for the authorization of the youth's attendance prior to registration/accreditation collection. These documents include, but are not limited to, the following: copy of passport or other identification for both the youth and the chaperone(s), copy of the youth's birth certificate, notarized letter of consent signed by both parents or legal guardian (or by a single parent with accompanying proof of sole custody).

RAZ Productions LLC reserves the right to refuse admission to anyone who fails to comply with these documentation requirements.

Children under the age of 3 will be admitted free of charge provided they are accompanied by a parent or legal guardian.

The conference is not responsible for any requirements associated with travel to or from the conference location.

Please check with individual airlines and other

agents of travel, as rules vary.

Many hotels require any guest under the age of 18 to be accompanied by an adult.

Chaperones may be required to stay in the hotel room with the youth and may be required to be primarily responsible for the booking of that room.